

COVID-19 CHILD SAFETY SERVICE – ACTIVE SERVICE ALERT

The Department of Communities Tasmania – Child Safety Service has activated its business continuity plan to limit the potential impacts of the coronavirus.

As always, the highest priority of the Child Safety Service is the safety and wellbeing of vulnerable children and young people, our staff and carers.

The Child Safety Service has adopted social distances measures which means our service has made some changes to the way we work.

All decisions to change the way we work are based on the latest public health advice.

The key change the Child Safety Service has made is to replace all non-essential face to face meetings and contact arrangements with phone or video links. This change will be in place until further notice.

Tasmania's Child Safety Service is an essential service which means anyone with a concern about the safety and wellbeing of a child and their family will still be able call the Strong Families Safe Kids Advice and Referral Line 800 000 123 to discuss their concerns. Children and young people can also contact the Advice and Referral Line to ask for help for themselves.

All essential functions of the Child Safety Service will be delivered through-out the pandemic.

All children and young people have a Child Safety Officer they can contact. All families of children in care have a Child Safety Officer they can contact. All Carers have a point of contact within the Child Safety Service or the service they are engaged with.

Please direct any questions or requests for further information to cys.businesscontinuity@communities.tas.gov.au

General Information

For up-to-date information on the coronavirus (COVID-19) visit:

- [Tasmanian Government Coronavirus website](#)
- [Australian Government Department of Health website](#)
- Coronavirus Health Information Line 1800 020 080.

