

HOUSING TASMANIA FACT SHEET

Offering You a Home

This fact sheet has useful information for people who have applied for, and are waiting for, a home. When you apply for a home with us, your details will go on our waiting list. This is also known as the Housing Register.

We keep a list of names and a list of homes that are available. We match these as best we can – we call this our shortlist. We will contact you when a home becomes available that may be right for you. At that time, we need to talk to you to make sure your circumstances have not changed.

What will we talk about at the interview?

When we talk to you, we will check that:

- you still have the same number of people in your household
- your income is at the right level for us to offer you a home
- you and the members of your household don't have financial assets worth more than \$35,000.
Financial assets include things like shares, property and money in the bank. They don't include things like your car or your household items.

Keeping your information up-to-date

Most people who need public housing in Tasmania have an assessment with Housing Connect. Housing Connect can work out what kind of housing you need and can help you if your circumstances change.

They work with Housing Tasmania and other social housing providers. So if your circumstances change while you are waiting for a home, you need to let Housing Connect know. It's important that all of your information is kept up-to-date. This will help us match you to a home that suits your needs.



Doug and Michelle's story

Doug and Michelle had been waiting for a property for a long time. They had been living with Doug's family and they needed a home of their own. Doug and Michelle had two kids when they applied for a home with Housing Tasmania. When Michelle found out she was pregnant again, she called Housing Connect. She told them that she thought they would need a house with three bedrooms now that they were going to have three kids. They had to wait a while for a home to become available. But Doug and Michelle were excited when they were offered a three bedroom house. They moved in soon after the baby was born.

Checking your application

Each application is considered on a case-by-case basis. Before we contact you to offer you a home, we check your history as a tenant. This includes things like:

- whether you have lived in a Housing Tasmania home before
- the condition of the last home you lived in when you left
- if you have rejected any of the homes we offered you – and the reasons you rejected them
- any bad behaviour
- any money that you owe
- if you are bankrupt
- if you own any other property
- if you have more than one application for housing with us
- how much you are earning at the moment.

Other fact sheets that might be useful:

- Who can use social housing
- Signing a lease
- Paying the rent
- Your personal information
- Transferring to another home



Our contact details



Housing Tasmania – 1300 665 663



Housing Connect – 1800 800 588 (24 hours)



TTY users phone 133 677, then ask for 1300 13 55 13

Speak and Listen users phone 1300 555 727 then ask for
1300 13 55 13

Internet relay users connect to the NRS then ask for
1300 13 55 13



Housing Connect – housingconnect@communities.tas.gov.au



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www.communities.tas.gov.au/housing