

FACT SHEET

Office of the Senior Practitioner

Temporary Business Practices

In responses to the novel coronavirus (COVID-19), the Office of the Senior Practitioner (OSP) is taking proactive and necessary steps to protect our community and staff.

We are currently in a containment phase. This means that we are still delivering services but making some adjustments to the way we do this to reduce the likelihood of exposure and spread of the virus.

From now until further notice the OSP will change the way in which they interact with participants, families and service providers.

The OSP will substitute face to face contact with other forms of communication: i.e. phone, email, video, Web.

Please be aware that legislative obligations under the Disability Services Act 2011 still apply to funded service providers particularly in relation to approvals to use restrictive interventions and the reporting of unauthorised use of restrictive interventions.

All face to face training is suspended. The OSP are working with Communities Tasmania's Communication Advisor on the possibility of providing training to service providers through the OSP Web page as animated, audio Power Point presentations

The OSP will keep providers updated as to when this may become available.

Please be assured that the OSP is continuing to operate to assist providers with any specific queries about restrictive interventions they may have or more general ones relating to improving the provision of services for people with disability.

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