

■ Participating Businesses

Please extend every courtesy to participating businesses to support the ongoing growth and success of the Seniors Card Program. The businesses in this directory have joined the Program voluntarily to support older Tasmanians and are not reimbursed by the Tasmanian Government.

If you know of a business that offers discounts to older Tasmanians, encourage them to join the program by completing an online registration at www.seniors.tas.gov.au. New businesses are able to have their listings displayed immediately on our website as well as our Facebook page.

■ About the Tasmanian Seniors Card Program

The Seniors Card was introduced into Tasmania in 1994 by self-funded retirees. The aim was to encourage retired and semi-retired older Tasmanians to maintain or increase their involvement within their local communities. Today the Program is coordinated by the Tasmanian Government in partnership with the public and private sectors.

The Seniors Card encourages older Tasmanians to maintain an active lifestyle by giving them access to public transport concessions Australia-wide and offering hundreds of discounts from businesses across the state. Each year, the Program continues to grow, with over 116 000 members and more than 550 businesses offering discounts in 2021.

It is worth taking your Seniors Card with you when travelling overseas as it is often accepted by businesses internationally

as a matter of goodwill. All you need to do is ask, particularly in New Zealand, USA, Hong Kong, Singapore, Canada and the UK.

■ Who is eligible?

You are eligible for a Seniors Card if you meet the following three criteria:

1. You are aged 60 years or over;
2. You are a resident of Tasmania; and
3. You are not working more than 20 hours per week in paid employment (average working hours over a 12 month period).

**During COVID-19 please contact
our Business Partners to check
on opening hours.**

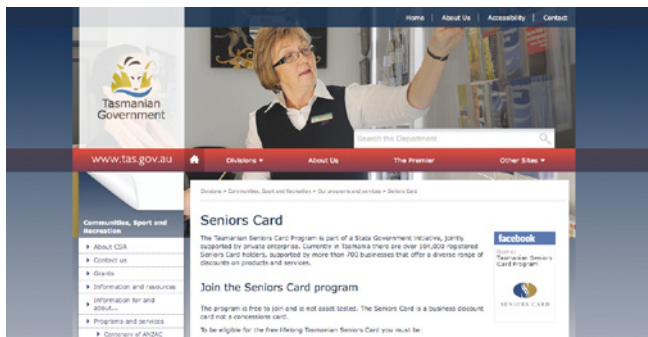
■ How to apply

If you meet all three of the eligibility criteria you can apply for a Tasmanian Seniors Card at any Service Tasmania service centre.

Just complete and sign the form declaring you meet all three criteria. The forms are available on our website at www.seniors.tas.gov.au and at all Service Tasmania service centres. Take your form and three pieces of identification – one that shows your date of birth and one that shows your Tasmanian address – to any of the service centres across the state.

Your application will be processed while you wait and your receipt will act as a temporary Seniors Card for use immediately in Tasmania.

You will receive your permanent Seniors Card within 28 days.



Changing Address – Remember to update your details

You can easily update your contact details for Tasmanian Government services by using the Service Tasmania Client Update Service (CUS) online form available from: clientupdate.service.tas.gov.au

By using this form you give your consent that your personal information can be forwarded to the Government services you are registered with, including the Seniors Card Program – don't forget to update your email address as well.

If you don't have the internet at home, please phone **1300 13 55 13** or visit your nearest Service Tasmania service centre.

Lost, Stolen or Damaged Card

Your Seniors Card does not expire and you do not need to renew or replace it unless it is damaged, lost or stolen.

To replace your Card free of charge:

- phone **1300 13 55 13**
- visit any Service Tasmania service centre.

If you require a replacement card due to a name change, please visit Service Tasmania with proof of your new name.

Hints on using your Card

- The best way to get value from your Seniors Card is to use the card as often as you can, regardless of how small the purchase may be.
- Regularly review the Seniors Card Directory online for up-to-date offers and discounts.
- Look for the 'Seniors Card welcome here' sign, which is displayed by many Business Partners.
- Ask for the normal quoted price before asking for the Seniors Card discount or presenting your Card. Remember, discounts generally apply to the recommended retail price not specials, sale prices or coupon offers.



- Shop around and compare prices before making a purchase as the use of the Seniors Card may not necessarily give you the best deal.
- Always present your Seniors Card at the time of booking or prior to making a payment. Most businesses will not accept Seniors Cards once a transaction or service has been completed.
- When making a booking over the phone, have your Seniors Card handy to quote the number.
- If a registered business does not display the 'Seniors Card Welcome Here' sign, feel free to suggest that the Seniors Card Program will provide free-of-charge promotional signs that will encourage more seniors to shop there.
- Take your Seniors Card with you everywhere, even when travelling. All Australian states and territories have a Seniors Card Program and most participating businesses accept cards from interstate. Go to page 7 for more information.
- Even if a business is not in this directory, we suggest you ask if a discount is available for Seniors Card holders. If you discover a business offering discounts to seniors that isn't listed in this directory, please ask them to register with the program so we can promote their offer and business to Card holders.
- The Seniors Card is for personal use only and is not transferable to other people including family members, friends or colleagues.

Seniors Card Directory updates can be found at www.seniors.tas.gov.au and our Facebook page.

■ Public Transport

The Tasmanian Government provides public transport concessions to older Australians who hold a valid Seniors Card issued by a state or territory government. This card is unique by its branding – the Seniors Card logo.

The following companies provide the Seniors Card public transport concessions in Tasmania:

Calow's Coaches

Phone: 6376 2161

w www.calowscoaches.com.au

Derwent Valley Link (O'Driscoll Coaches)

Phone: 6261 4653

w www.derwentvalleylink.com.au

East Tamar Bus Lines (Lee's Coaches)

Phone: 0473 737 326

w www.easttamarbuslines.com

Manions' Coaches

Phone: 6383 1221

w www.manionscoaches.com.au

Merseylink

Phone: 6427 7626

w www.merseylink.com.au

Metro Tasmania

Phone: 132 201

w www.metrotas.com.au

Redline Coaches

Phone: 1300 360 000

w www.tasredline.com.au

Sainty's North East Bus Service (RD and FH Sainty)

Phone: 0400 791 076

w www.saintysnortheastbusservice.com.au

Tassielink

Phone: 1300 300 520

w www.tassielink.com.au

Bus timetable information for these services can be found on the Public Transport website: **www.transport.tas.gov.au**

■ Are you travelling interstate?

Before you travel interstate visit the website of the Seniors Card office in the state or territory you are visiting to find businesses offering discounts to visiting interstate and overseas Card holders. This will help you take advantage of discounted goods and services as you travel!

Remember to carry your Tasmanian Seniors Card when travelling on a concession fare as proof of your entitlement.

Interstate Seniors Card offices**Australian Capital Territory**

Phone: (02) 6282 3777

w www.actseniorscard.org.au

New South Wales

Phone: 13 77 88

w www.seniorscard.nsw.gov.au

Tasmanian Seniors Card holders can apply for a Gold Opal card to access concessional fares on the NSW Opal network. You will need to have the following information before applying:

- Make sure you have your Seniors Card number ready (do not add the dash or letter that appears after your number).
- Prepare a photocopy or scan of your Seniors Card (front and back).
- Application forms and supporting documents can either be uploaded and submitted online or mailed to NSW Transport (visit **www.opal.com.au** for more information or phone **13 67 25**).
- Submit your application at least three to four weeks before travelling to NSW.

Northern Territory

Phone: 1800 441 489

w www.ntseniorscard.org.au

Queensland

Phone: 13 74 68

w www.qld.gov.au/seniorscard

South Australia

Phone: 1800 819 961

w www.sa.gov.au/seniorscard

Victoria

Phone: 1300 797 210

w www.seniorsonline.vic.gov.au/seniors-card/contact-us

Western Australia

Phone: 1800 671 233

w www.seniorscard.wa.gov.au

■ Travelling in New Zealand

Tasmanian Seniors Card holders can also access discounts from participating businesses when visiting New Zealand. Details of participating businesses in New Zealand that accept Tasmanian Seniors Cards are available at **www.supergold.govt.nz** or by phoning **0800 254 565** (when in NZ).

Please note that the agreement does not extend to seniors' public transport concessions in either country.

■ Navigating the Directory

Businesses listed in this Directory are first sorted by category, which can be found on the Contents pages, and then listed alphabetically. For example, accommodation and tourist attractions can be found under the category of Holiday & Travel. Each category is shown by a different coloured banner.

Businesses have the following location symbol next to their name:

- E** East Coast
- N** North
- NW** North-West
- S** South
- W** West Coast
- TAS** This icon indicates the business:
 - has various locations around the state, or
 - is web or phone based, or
 - is located interstate or internationally.

- e** Denotes business email address
- w** Denotes business website address

Businesses may have the following symbols next to their name:



Businesses that accept interstate Seniors Cards.



Businesses that extend their offer to international seniors.

■ Legal Information

Disclaimer

This Directory is provided for information purposes only. The Tasmanian Government, its officers, staff and consultants do not endorse or make any guarantee as to the suitability or quality of the goods and services offered by businesses listed in this Directory. Before purchasing from a listed business, you should decide whether the product or service is of good quality and whether it is suitable for your needs.

Furthermore, the Tasmanian Government, its officers, staff and consultants do not accept any liability for any loss, howsoever arising, from the use of or reliance upon the information within this Directory.

While every effort has been made to ensure that the information contained in this directory is accurate and up-to-date at the time of publication, the Tasmanian Government does not accept any responsibility for any errors, omissions, inaccuracies or for changes in the policy or products of businesses listed. Users of this guide are therefore encouraged to independently verify any information contained in this Directory.

Businesses listed in this Directory have agreed to offer their discount to Seniors Card holders until 31 December 2022 unless otherwise stated. However, the Tasmanian Government cannot guarantee that these offers will remain unchanged.

Conditions & Exclusions

- The discounts listed in this directory apply only to Seniors Card holders; they do not extend to or apply to family members or friends.
- Some of the discount offers in this Directory are subject to conditions and exclusions, which are stated in the individual listings.
- Businesses are **not** obliged to honour discounts after the transaction has occurred. Therefore you must advise that you are a Seniors Card holder prior to the sale of the goods or services.

Copyright Notice

The material contained in this Directory is copyright. Except for purposes permitted by the *Copyright Act 1968* it may not be reproduced, wholly or in part, without prior written permission. The contact address for copyright enquiries related to this publication is:

The Manager
Policy and Programs
Department of Communities Tasmania
GPO Box 65
Hobart TAS 7001

© Copyright State of Tasmania 2020

■ Service Tasmania

With 27 service centres located around the state you can access a large number of government transactions, services and information from a single convenient location. Phone Service Tasmania on **1300 13 55 13** for assistance with your query or to contact the right person in government, or visit **www.service.tas.gov.au** to get access to a range of information and forms to download or to pay a range of government bills from the comfort of your home. Whatever you need from government, contact Service Tasmania.

Personal Information Card

The Tasmanian Government Personal Information Card is a form of identification that can be used by people of all ages to provide evidence of their identity and age. The card is valid for five years and costs \$29.

Apply for a Personal Information Card in person at any Service Tasmania service centre.

Once your application has been lodged, you can expect to receive your Personal Information Card within ten business days.

The Personal Information Card application form can be downloaded from **www.service.tas.gov.au** and provides additional information about the application process, including the acceptable types of identification required to submit your application.