

Protecting yourself and others from coronavirus

# COVID-19 Residential Rental Relief Extra Support



The Tasmanian Government is extending support to Tasmanian tenants by providing a second round of financial help for residential tenants who are experiencing rental hardship due to the coronavirus COVID-19 pandemic.

**Financial support is available until 1 December 2020.**

## What is the COVID-19 Residential Rental Relief Extra Support?

Residential tenants, who have previously received financial help to pay their rent, can apply for a second rental extra support payment if your circumstances have not changed. The amount you are eligible for will be the same as the first payment previously approved and paid. This second payment is specifically to help tenants continue to live in safe, secure and stable accommodation.

If your circumstances have changed from your first application, you will need to apply using the '[Residential Relief Application form](#)'.

The property agent, lessor or landlord receives the payment to contribute to the tenant's rental payments.

## Who is eligible?

You are eligible for the payment if:

- You are a tenant, sub-tenant, boarder or lodger
- You received a rental relief payment before **1 October 2020**
- You are still having problems paying your rent due to the COVID-19 pandemic

## How to make an application for rental relief

Complete the [Residential Rental Relief Extra Support online form](#). As part of the process you will need to upload a copy of your current rental lease agreement.

Acceptable document formats are doc, docx, pdf, jpg. Make sure your documents are in a suitable format before you start the online application.

## How long is the financial support available?

Financial support is available until **1 December 2020**.

## Does this mean I can stop paying rent?

No. Tenants are still expected to pay rent as agreed in their lease agreement or any other negotiated rent reduction agreement.

## How is the money paid?

The money is paid directly to the tenant's property agent, lessor or landlord to contribute to the tenant's rental payments.

## I'm not an Australian citizen. Can I apply?

Yes. There are no citizenship or permanent residency requirements for applicants. People may be eligible for the payment include casual workers on holiday or working visas, skilled visas, seasonal workers, New Zealand citizens and all refugee and temporary protection visa holders.

## How can I stay updated?

Advice is updated frequently as the COVID-19 situation evolves in Tasmania. Please refer to the following for the latest information:

- Tasmanian Government Coronavirus website [www.coronavirus.tas.gov.au](http://www.coronavirus.tas.gov.au)
- Australian Government Department of Health [www.health.gov.au](http://www.health.gov.au)
- Tasmanian Public Health Hotline **1800 671 738**